

Free Conference Call Series for Residents of Nursing Homes! *Register Now!*

The National Consumer Voice for Quality Long-Term Care (the “Consumer Voice”) is hosting two free national conference calls for residents of nursing homes! Use this form to register and join the call on your own, with your resident council or with another group of residents using speakerphone! Conference call dial-in instructions and handouts will be sent to you after we receive your registration. *Participation is limited and registration is first come, first served.*

Call 1: Advocacy Basics for Residents of Nursing Homes – November 9, 2011 from 2-3pm ET

This call will provide a basic overview of Residents’ Rights under federal law, the role of the long-term care ombudsman, how to file a complaint and ways residents can be involved in advocacy for quality of care and life in a nursing home.

Call 2: Resident-Directed Care – December 6, 2011 from 2-3pm ET

This call will provide basic information for residents looking to be their own health care advocate and will include information on individualized care planning and other ways residents can be involved as active participants in their health and care.

To register, please complete and return this form to Alia Murphy, program and development assistant, by mail, e-mail or fax. Please also direct any questions to Alia.

Mail: Consumer Voice

Attn: Alia Murphy
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Washington, DC 20036

E-mail: amurphy@theconsumervoice.org

Fax: 202.332.2949

Phone: 202.332.2275 ext. 222

Registration Information

Which call(s) do you want to participate in? (please check all that apply):

Call 1 _____

Call 2 _____

Name:

Street Address:

City/State:

Zip Code:

Telephone:

Fax:

E-mail:

Support for resident participation in this conference call series is provided in partnership with Kendal affiliates, including: